

GENERAL CONDITIONS

Acceptance and contractual incorporation.

These General Conditions regulate the services and / or products contained in the website that Festival FIB AIE, (hereinafter the Promoter) with registered office at C / Justicia nº 4-2 46004 - Valencia, offers to Users.

The General Conditions are set without prejudice to the specific conditions that apply to specific services and / or products included on the website, which is why, when said General Conditions announced in a visible place on the Website, thus guaranteeing the User the effective possibility of knowing their existence and content, entails the acceptance by the User of all of them.

Consequently, the User, under his responsibility, must carefully read all the conditions. The specific conditions will be applicable to certain products and / or services offered to Users through the Website, whose access and / or use are subject to them, which, depending on the case, replace, complete and / or modify the General Conditions. If the User does not agree with the content of these General Conditions, he must therefore refrain from accessing the website and operating through it.

The Promoter reserves the right to modify these General Conditions, after publishing them by this same means, the User being responsible for reading them properly at the time of each access and / or use.

Ticket and bracelet.

In relation to the entry and accreditation of the bracelet, more information can be found in the specific conditions of "TICKET AND BRACELET" published on the festival website .

The ticket cannot be returned or exchanged, except for the total cancellation of the event, or modification of the date of the event. The Promoter reserves the right to modify, suspend or alter any of the activities and actions proposed in the poster. If the cancellation is total, the Promoter will return the amount of the ticket in the conditions that will be published by this same means, with the exception of the distribution cost, as this is a service provided by the sales channels at the time of the sale of the entrance. In no case will the amount of the tickets be refunded if the cancellation has occurred after the festival has started.

If the Festival is canceled as a result of Covid-19 or any of its variants, the promoter will offer the user to exchange their ticket for another ticket to access a Festival with similar characteristics on a new date set by the promoter within the period of one year from the date that the Festival was to be held, or the refund of the ticket price (except distribution costs, service that has been provided) that the user must request through the channels made available to them (help @ fiberfib. com) by the developer within the fourteen calendar days from the publication of the cancellation or postponement of the Festival.

The User who has a disability that entails the provision of special services, must inform the Promoter of this by sending an email to the address: info@fiberfib.com

During the purchase process, the buyer will have to indicate the names and surnames of each of the people who attend the festival with each ticket purchased. The tickets are nominal and the person who is reflected in the ticket cannot be someone other than the event attendant, for this purpose the DNI or passport will be required to prove your identity in the accreditation

centers designated by the Promoter to exchange your ticket for the access bracelet to the different venues of the festival.

The customization of the tickets is free during the first 20 days after the purchase is made. Once that period has passed, making a data change on your ticket costs 20 euros.

Tickets can only be purchased in the sales channels authorized by the Promoter, namely; www.fiberfib.com and Weezevent, not being responsible for tickets that have not been purchased through said sales channels. Any ticket that is amended, broken, or with indications of falsification, implies the prohibition of access to its bearer to the musical venue and the rest area, without prejudice to the exercise of the corresponding civil and / or criminal actions. In this regard, it is reported the performance of electronic security controls at the entrance of the venue with reading technology to detect fraudulent entries.

The ticket will be exchanged by the Promoter to its Owner and User for a bracelet that the Promoter's staff will place on the user at the lockers located next to the entrance to the music venue. The bracelet is the only valid element that empowers its Owner and User to access the music venue. The Promoter is not responsible for the breakage, loss or improper manipulation of the bracelet, being the responsibility of the Owner and User to keep it at all times, since the loss, manipulation or breakage of it will imply the impossibility of accessing the site or expulsion of the same. It is the responsibility of the Owner and User to validate that the bracelet is perfectly closed at the time of its placement, since a broken or tampered bracelet will in no case be changed or replaced by another. A bracelet will only be replaced if it has been over-adjusted by the assistant, and in this case, the change will cost 25 euros.

Rest zone.

In relation to the rest area, more information can be found in the specific REST AREA conditions published on the Festival website.

Schedules.

They can be consulted at www.fiberfib.com

Admission.

The Promoter will reserve the right of admission. Are denied the access, or stay on the grounds musical, area of rest or parking to the users that:

- Contravene the teachings of the Promoter (prohibiting access to restricted areas or areas designated for other uses different to those of recreation of the user, etc.)
- They behave violently or hinder the normal development of the show.
- They are in possession of or traffic in drugs. Are in a state of high intoxication or intoxication by narcotics.
- Enter, carry or use any kind of weapons or of objects that could produce the same effects, as elements sharp, sharp, or that are deemed dangerous to the security. Nor it will allow the entry of food and drink on the premises musical.
- Perform activities annoying, unhealthy, noxious, dangerous or illegal.

In any case, the expulsion of the enclosure musical, in the area of rest, or of the parking, involve the non - return of the price of the entry, as well as the removal of the bracelet.

- The minors of age need one authorization signed by the parents or representative legal, can be printed in the same section of the site
Inputs Web; <http://www.fiberfib.com/entradas/authorization-of-minors/>
. In the case of the minors of 16 years also will be required to go accompanied by one of the parents or by the representative legal, proving this end (identity card, passport Book of Family) and delivering at the box office the authorization for access to the premises musical, being the parent or representative legally the responsibility of the acts of the minor. In the inside of the enclosure, the non location of the parent or representative legal of the lower lead his expulsion, being exonerated the Promoter in its custody or care.

Intellectual property rights and image.

They are reserved all the rights of image and owned intellectual coming of any celebration or performance art that have place inside of the enclosure.

It is not allowed

to record, capture or film images and sounds if it is not with an express authorization sent by the Promoter.

All those who go to

the precinct consents its appearance in images captured, both by the means of communication authorized as by the sponsors of the event for possible projections in the promotional framework and of marketing, as well as in networks social.

Data Protection.

In accordance with the Organic Law 3/2018, of 5 December on Personal Data Protection and guarantee of digital rights, Protection of Personal Data, the data they provided in web and on the platform of purchase of tickets, will be communicated to the Promoter for the management of the event and of its customers, as well as the sending of commercial information and promotional of their events, services and products.

As an attendee to the event, the User understands and accepts that their data / image may be published by it, in the following media and with the aforementioned purposes.

- a. In the web of FIB www.fiberfib.com
- b. Social networks (Facebook, Twitter, Instagram, YouTube and other official digital platforms of the festival)
- c. Official app.

By purchasing the ticket, the User accepts that their data be communicated to other FIB investee companies for the management of the event. Said consent implies authorization by the User to receive information about services and products offered through these collaborating companies that may be of interest to them. You can check the investee companies on this website.

You can exercise your ARSOPL rights of Access, Rectification, Suppression, Opposition, Portability and Limitation may be exercised by writing with the Ref. "Personal Data" addressed to FIB; gpr@fiberfib.com

Legislation.

These General Conditions have been drawn up in accordance with Law 34/2002, on information society services and electronic commerce, in Law 7/1998, on General Contracting Conditions, in Royal Legislative Decree 1/2007, by which the revised text of the General Law for the Defense of Consumers and Users and other complementary laws is approved, in Law 14/2010, of December 3, of the Generalitat, of Public Shows, Recreational Activities and Public Establishments of the Valencian Community, as well as Royal Decree 2816/1982, which approves the Police Regulations for Public Shows and Recreational Activities, and other applicable legal provisions.